

**American Express®  
Platinum Reserve Credit Card  
Travel Credit Terms and Conditions**

**Effective from 1st May 2023**

1. As a Primary American Express Platinum Reserve Card Member, you are eligible for one \$400 travel credit (Travel Credit) each anniversary year. Additional or Supplementary Card Members do not receive a Travel Credit.
2. You may only use the Travel Credit for one travel booking each anniversary year on Eligible Bookings.
3. Eligible Bookings are a single travel booking of \$400 or more on your eligible Primary Card for selected flight, hotel or car hire when you prepay in advance, made online at [americanexpress.com.au/travel](https://americanexpress.com.au/travel) and where the Travel Credit is selected at checkout. Payment of any fees and charges associated with changes or cancellation (whether charged by us or any travel supplier) are excluded.
4. Your Travel Credit will expire if you do not use it during the relevant anniversary year, and any unused portion of the Travel Credit is non-redeemable and non-refundable.
5. You may only use one Travel Credit per booking, even if you hold multiple American Express® Cards with a travel credit benefit.
6. You must be able to pay for the booking in full on your eligible Card to access the Travel Credit benefit. Your Account must be in good standing and you must have paid the Annual Fee and minimum payment by the due date. If you cancel your Card, change your rewards program or Card type, you will no longer be eligible for the Travel Credit.
7. If your Account is enrolled in the Care or Financial Relief Program and your Card has been temporarily deactivated, you will not be able to use the Travel Credit until you exit the relief program and re-activate your Card.
8. Travel Credit bookings are subject to the relevant travel supplier terms and conditions, and may incur change or cancellation fees from the travel supplier and American Express.
9. If your booking is cancelled, and your Travel Credit has already been used and associated statement credit applied to your account, you will forfeit your annual Travel Credit benefit and Amex may reverse the statement credits issued in the relevant anniversary.
10. Your booking will be charged in full to your Platinum Reserve Card and American Express will then credit \$400 to your Account within 3 business days but may take up to 30 days.

11. The Travel Credit must be used in good faith and cannot be sold or otherwise transferred for value. The Travel Credit may be forfeited if we reasonably determine that you are seeking payment, compensation or other value for your Travel Credit.

All information correct at 1st May 2023



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